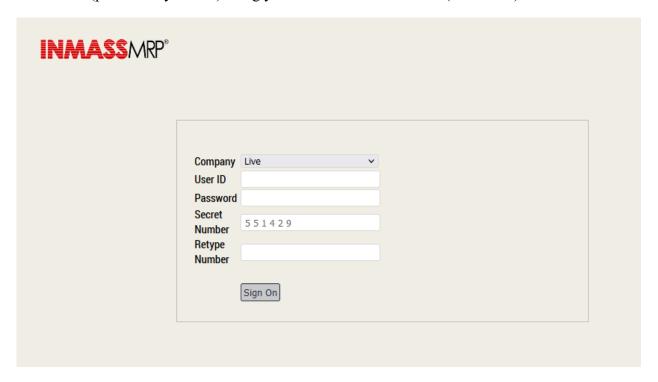
#### INMASS Dealer's Guide

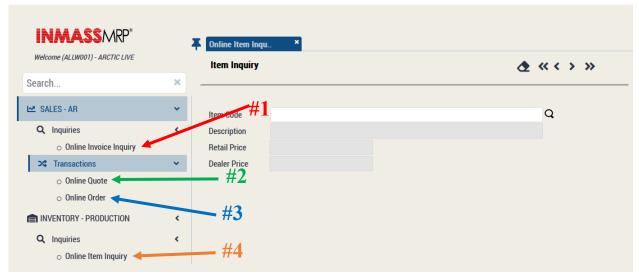
\* In order to use INMASS, user should use Firefox Browser to navigate (INMASS will not work with other browsers)

Link to download Firefox Browser <a href="https://www.mozilla.org/en-CA/firefox/new/">https://www.mozilla.org/en-CA/firefox/new/</a>

1. Place the link in Firefox <a href="https://q-inmass.com/inmass\_arctic/default.aspx">https://q-inmass.com/inmass\_arctic/default.aspx</a> and Log-in with your credentials (provided by Arctic) using your User ID and Password (see below).



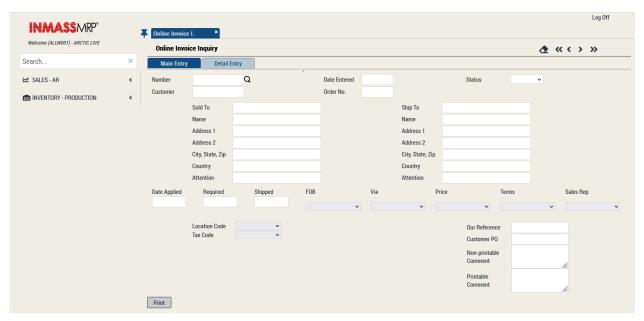
2. After logging in, on the left side, user will be able to view and print Invoices – Online Invoice Inquiry #1, provide a quote – Online Quote #2, place an order – Online Order #3, and check an Item price – Online Item Inquiry #4. Below are step by step procedures to do so:



Picture 1

# **Steps in #1 – Online Invoice Inquiry**

- Click on **Online Invoice Inquiry #1** (as shown in Picture 1 on Page 1) and user will see Online Invoice Inquiry Page (as shown in Picture 2).

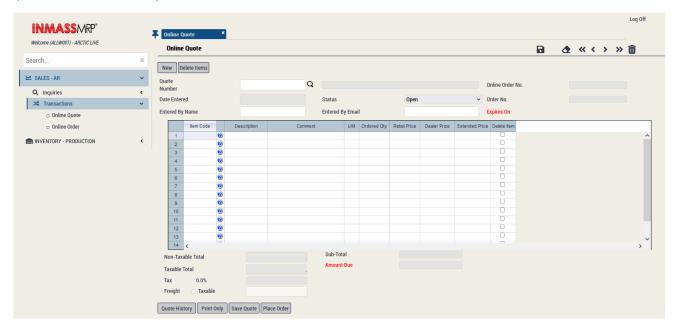


Picture 2

- User can type Invoice number to view the details or user can also click on search button **Q** to search an Invoice.
- User can print an existing Invoice by clicking on Print Button. Print

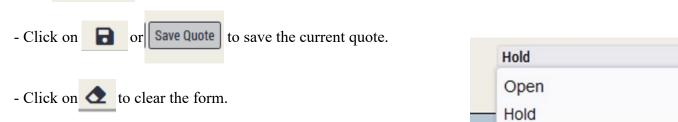
### Steps in #2 – Online Quote

- Click on Online Quote #2 (as shown in Picture 1 on Page 1) and user will see Online Quote Page (as shown in Picture 3).



Picture 3

- Click on new New to automatically generate a Quote number.
- User can type part# under Item Code, change the ordered qty.
- User can also click on to search for a part# by Item# or Description.
- User can also delete a row by clicking on Delete Item check box Delete Items Delete Items

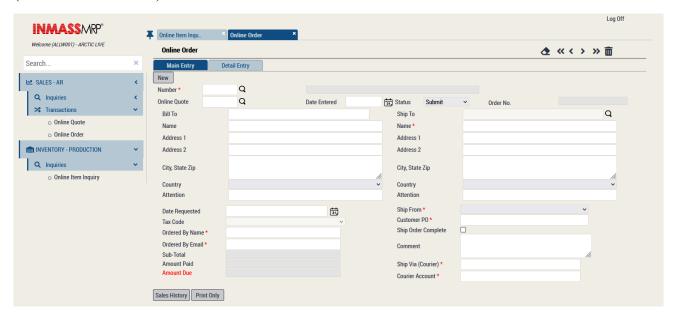


Void

- Click on \_\_\_\_\_ to delete the entire quote but the status must be on hold
- To print an order, click on Print Only button, Print Only Status must be Hold.
- To place an order, click on Place Order button Place Order Status must be Open and follow steps for Online Order #3.

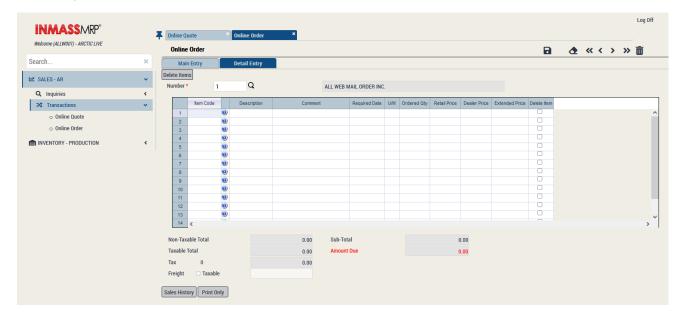
## Steps in #3 – Online Order

- Click on Online Order #3 (as shown in Picture 1 on Page 1) and user will see Online Order Page (as shown in Picture 4).



Picture 4

- Click on New New for automatically creating a new order number.
- Be sure to enter all the details in the field marked with red asterisk \* and date requested.
- Click on detail entry button Detail Entry and new window will appear (as shown in Picture 5)



Picture 5

- User can type part# under Item Code, change the ordered qty.		
- User can also click on wo to search for a part# by Item# or Description.		
- User can also delete a row by clicking on Delete Item check box Delete Items  Delete Items	on Delete	
- After entering all part#, click on Main Entry Main Entry to go back to Ma	in page.	
- Click on to save the current order.		
- To place an order, click on Print Only button, Print Only Status must be Submit.	Hold	•
	Submit	
- To print an order, click on Print Only button, Print Only Status must be Hold.	Hold	
	Void	
- Click on to clear the form.		
- Click on to delete the entire order but the status must be on hold.		

## Steps in #4 – Online Item Inquiry

- Click on Online Item Inquiry #4 (as shown in Picture 1 on Page 1) and user will see Online Item Inquiry Page (as shown in Picture 6).



#### Picture 6

- User can type the part# under Item Code to view an Item's Description, price (retail & dealer) .
- User can also click on the search button **Q** to search for a part# by Item# or Description.
- User can also scroll front and back to view more part# by the buttons